

## **Frequently Asked Question (FAQ) about Computer and Communication Products Recycling Programme**

### **1. What are the benefits of recycling computers and communication products?**

Computer and communication products recycling helps the environment in three important ways:

- a. It saves scarce landfill space.
- b. It avoids damage to the environment and human health, by ensuring harmful materials such as lead are handled properly.
- c. It enables useful components and materials, such as metals and plastics, to be recovered for re-use and recycling, rather than thrown away.

The CCRP includes all of these benefits and provides an environmentally sound means to dispose of computer waste.

### **2. How much effort is needed to recycle my computer and communication products?**

It's easy. If your housing estate or building has enrolled in the CCRP, your management office will announce a scheduled day for collection and a designated collection point. Simply bring your equipment there – no special preparation is required. Otherwise, see “Where to Recycle” for information on public collection points.

### **3. Do you sell the collected computer equipment?**

Items that are in working order and relatively good quality will be sent free of charge to a designated charity organisation for refurbishment and donation to the needy. The remaining equipment will be dismantled by an approved recycler to recover useable parts and materials for recycling and any proceeds obtained will be used to subsidise the operation of the programme.

### **4. What do you do with the hard drives before donating them to the needy?**

If the hard drives are working, the data on the drives will be overwritten and destroyed by a data erase software before re-use. Non-working hard drives will be properly destructed or degaussed.

### **5. Can I deposit my ink cartridge with my printer?**

Yes. The ink cartridge will be reused and recycled as far as possible.